

Christopher M. O'Rourke, MCSE, MCSA

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Microsoft Certified Network Engineer

Profile: Network administrator with multiple certifications (MCSE, MCSA) and 11 years of responsible IT experience. Expertise includes: multi-platform environments (Novell 5.1, NT 4.0, Linux, Unix, Ethernet, and Macintosh), LANs/WANs, Windows 95/98/NT/2000/XP systems and workstation optimization, computer network design and setup, Tcp/Ip, technical infrastructure, Apache, PHP & MySQL. Reputation for dedicated teamwork, high-energy work ethic, and commitment to customer service. Available for relocation and extensive travel.

Key Skills:	Technical <ul style="list-style-type: none">• Network Administration• Network Design• Web Server Installation• Technical/Use Support• Systems/Computer Design• Hardware/Software Troubleshooting• Server/LAN/WAN Optimization	Managerial <ul style="list-style-type: none">• Supervision & Team Building• Cost Containment/Budgeting• Training & Instruction• Client Relationship Management• Project Management• Productivity/Efficiency Increase• Research & Analysis
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Experience: **Netropole Inc.** – Portland, OR
Senior Network Engineer for Portland based Consultancy.
Sr Network Engineer -10/2007- Present
Managed network infrastructure and day to day troubleshooting for multiple business clients. Maintained patching guidelines and installation scripts. Also responsible for DNS management and Sendio ldap configuration. Day to day duties involved management of disparate server versions and a wide variety of software and hardware. Handled vulnerability and security testing as well as mailserver spam and virus filtration.
Installation and management of network sniffers and probes for traffic shaping and network optimization. Configuration of legacy email servers and backup management. Installation of sharepoint templates and system and server builds.
Also responsible for training client users and client network contact personnel as well as user guide and policy documents for client disbursement.

Experience:

Herald and News – Klamath Falls, OR

IT Manager for southern Oregon based daily newspaper.

IT Manager -05/2007- 10/2007

I managed network infrastructure and day to day troubleshooting of a 130 machine network. Planned and implemented a move from an old facility to a brand new gigabit/fiber based location. Shortly after the move I planned and implemented a migration from a workgroup based network with 2 file servers to an Active Directory/Open Directory mixed network with 4 Windows 2003 servers and 2 OS X Tiger servers to maximize the performance of a mixed OS environment. Position handled every facet of network and computer infrastructure management as well as printer maintenance and troubleshooting. I was also responsible for maintaining the HVAC servers as well as managing the internal digital telephony server and the security system (GE Sapphire 2 Prox card system handling timed locks and keyed entry systems)

Designed and created a SharePoint 2007 internal intranet with individual team sites for each department. At new building took company from a 768kbps DSL line to a 1.5kbps DSL line as well as a 10mbit cable connection for redundancy. I dealt with mixed legacy systems on a daily basis (Mac OS 9, Windows 95) and upgraded users wherever possible. Also responsible for the training, and management of a part time technician.

Kelly IT Services – Hillsboro, OR

Short Term Contractor at Intel.

System Engineer -01/2007- 03/2007

Managed Network Infrastructure of engineering lab for the Intel Corporation. Performed analysis, design, development, tests, implements, and maintained computer systems to meet functional objectives of the Engineering team. Worked with multiple OS types and versions within the lab as well as advanced SAN and RAID setup.

CDC Hosting – Richland, WA

High-tech consulting company providing customized Office and networking systems services for Mid-Columbia businesses.

Senior Network Engineer, - 08/2003-06/2006

Network Engineer- 10/2002-07/2003

Network Field Technician – 08/2001-09/2002

Managed LAN/WAN installation/configuration/support (Novell, Macintosh, Linux, and Windows Server) for a variety of Small to Mid level businesses ranging from 3 to 1200 users. Built a team of 10 network administrators and technicians in performing system building, backups, Internet connectivity, patching, hardware & software troubleshooting.

Key Accomplishments: Resolved system slow-down issues through network migration, reconfigurations, integrations, and troubleshooting. Delivered measurable efficiency/performance improvements from 25% to 200%.

- Designed and set up Macintosh and PC computer networks for clients ranging from Agricultural Management organizations to Graphic and Media design companies.
- Designed and implemented network systems for more than 20 clients – finished all projects on or under budget and ahead of deadline. Provided client training in network operations and remote access.
- Launched 24x7 service/support initiatives for customers utilizing web hosting solutions. Balanced outsourcing with local support personnel to increase productivity and decrease costs.

Education and Training:	Microsoft Certified Systems Engineer, 2001 Microsoft Certified Systems Administrator, 2001 BS Degree program: Completed 54 credits towards Business IT Management Degree
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Computer Expertise:	Operating Systems & Hardware	Software Packages
	<ul style="list-style-type: none"> • Windows Vista/XP/NT/2000 Workstations • Windows NT/2000/2003 Servers • Linux (Ubuntu, Debian, Fedora, SUSE) • Mac OS X 10.4-5 Server • PC/Macintosh Platforms 	<ul style="list-style-type: none"> • Adobe Creative Suite 1-3 • Macromedia Studio MX Design Languages: <ul style="list-style-type: none"> • HTML/XHTML/CSS

Of Note:	Owner/Operator of successful Media Design Company. Volunteer for Nonprofit Youth Drum & Bugle Corps.
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References:	Nate Schoolfield Sonetics 8819 se Ellis ST #4 Portland OR 97030 Ph: (503) 465-9993	Jerry Mucha Sprig Electric 1860 South 10 th St San Jose, CA 95112 Ph: (408) 298-3134	Justin Landon Ecomphotos.com 920 SW 13 th Portland OR 97205 Ph: (503) 224-4410
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